



Cradle Moon Lakeside Game Lodge
(Previously known as Heia Safari Ranch)
P.O Box 1387
Honeydew
2040
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info@cradlemoon.co.za

Confirmation/Ref No: DARA 2017

Reference: Confirmation of booking at Cradle Moon Lakeside Game Lodge

We have the pleasure in confirming your booking for bed, breakfast and evening meal during your stay. All other charges must be paid for on your departure, and should you wish to pay with credit card kindly note that we do not accept Amex or Diners club.

Please bring your ID/Passport document with for check -in purposes.

Cradle Moon Lakeside Game Lodge and other portions of land surrounding Lake Heritage has formed part of a conservancy development called the Cradle Moon Conservancy. This exciting project is the dropping of fences between properties and the introduction of various wild animals.

Cradle Moon is currently undergoing some upgrades; Please bear with us while we are busy with this. Our Lodge will be amazing once all is done

Check In and Check Out:

- Reception hours: 06h00 – 23h00
Should you wish to check out earlier or later than these times please make sure to collect an exit pass from reception between 06h00 and 21h00.
- Please present your ID Book, Passport upon check-in. Guests must present personal documents for hotel records;
- Check in is from 15h00.
- Check out time is 10h00.
- Please inform the reception if you wish to retain your room beyond this time. Extension will be given depending on availability. If the room is available and a late check - out is required, R 800.00 for the bungalow will be charged. On failure of the guest to vacate the room on expiry or period the management shall have the right to charge a fee of R 800.00 to your room account.

Other Information:

- There is no access with your vehicle to the bungalows. Cars are to be parked in the parking area, please.
- Should you need assistance with luggage, our porter will gladly assist you.
- No food or beverages is allowed to be brought onto our property.
- We do not have self catering or braai facilities. Cradle Moon Lakeside Game Lodge has a fully licensed restaurant.
- Our Bungalows do not have TV's.
- On failure of the guest to not abide by our rules, management shall have the right to remove the items of the guest or bungalow.

We look forward to welcoming you to Cradle Moon Lakeside Game Lodge and wish you an enjoyable stay with us.

Kind regards

Directors: A Dott (Managing), K van Niekerk